

Service Proposal

Dispatch Services

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Dispatching Service

UP TO / OUT OF GROSS

3.75%

Industry Experience and Knowledge

- Dispatch experts with 3+ years of industry experience and high-performance results
- Precise targets for each driver (Net profit - Gross)
- In-depth knowledge of market seasons
- Integration with Flex Load Board for seamless access to industry giants
- Prevention of errors leading to Freight Guard reports
- Avoidance of unnecessary or late load cancellations

Broker Relations

- Timely 24/7 load updates to maintain transparency
- Expertise in negotiating fair compensation with brokers
- Detention & Layover Compensation
- Regular submission of broker reviews

Quality Control

- Implementation of a target system for dispatcher performance
- Continuous monitoring through phone recordings and driver feedback
- Established rules and regulations for optimal dispatcher performance

Multilingual Support

- Fluency in RU, ENG, RO

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After Hours Assistance

UP TO / OUT OF GROSS

0.40%

24/7 After-Hours Teams

- Three rotating teams of professionals
- Expertise in handling issues after regular working hours
- Ensures smooth delivery, updates, and prompt assistance 24/7
- Provides a seamless and hassle-free experience

Detention Requests Handling and Nightly Reporting

- Highly qualified team for compensation cases, claims, and overweight situations
- Expertise and precision in handling detention requests
- Access to comprehensive reports detailing overnight activities
- Ensures visibility even during the main dispatcher's rest period

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Account Manager (Supervisor)

UP TO / OUT OF GROSS

0.30%

Mediator Role

- Primary role as a mediator between Trucking_42 and the Carrier
- Assigning agents (dispatchers, support, after-hours) to provide quality service
- Ensuring adherence to agreements by all participants

Driver-Dispatcher Relation Control

- Continuous improvement of service quality through driver and dispatcher feedback
- Swift reassignment of drivers and dispatchers in case of relationship issues

Load Performance Monitoring

- Active monitoring of load performance for swift issue identification
- Proactive problem-solving to address any arising issues
- Advisory role for all participants in various situations
- Clear communication on how to navigate and behave in challenging scenarios

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After Hours Booking

UP TO / OUT OF GROSS

0.25%

After Hours Booking Support

- Weekends Covered by Day Dispatchers (Working on Weekends & Nights)
- Three routing teams covering all shifts, weekdays from 4 PM to 7 AM
- Ability to cover all trailer types: PO, V, R, open decks
- Utilization of Amazon Load Boards, DAT, Truckstop, Flex (Integrated Load Boards like JB Hunt, CH Robinson)

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Load Validation

UP TO / OUT OF GROSS

0.25%

Performing Broker Credit Check and Calling the General Line

- Check broker's credit on factoring platform and obtain approval via email/phone for new brokers
- Verify broker's authority and bankruptcy status
- Find and call broker's General Line and validate every load with the broker, check emails for authenticity
- Report SCAM and fake broker cases to the account manager
- Assess broker's proactive and responsive behavior, constantly check broker's activity post-delivery

Calling Facilities

- Check every load with facilities
- Confirm real broker and pickup/delivery timings

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Data Entry and Results, Document Management and Setup Agreements

UP TO / OUT OF GROSS

0.15%

- We create a database recording all loads for each driver
- Weekly and monthly reports are generated from this data, providing valuable insights
- We store invoices, reports, setup agreements, and other documents based on client requests, specifically related to booked loads

Pricing

Here is our transparent pricing list that makes it easy to choose the services that best fit your needs and budget. At Trucking42, we're committed to your success in the trucking industry.

Fleet size	1	2-5	6-20	21-50	51-100	101+
Dispatching (%)	3.75 %	3.5 %	3.25 %	3 %	2.75 %	2.50 %
After Hours Assistance * (%)	0.40 %	0.35 %	0.30 %	0.25 %	0.20 %	0.20 %
Account Manager * (%)	0.30 %	0.25 %	0.20 %	0.15 %	0.15 %	0.10 %
After hours Booking * (%)	0.25 %	0.25 %	0.20 %	0.20 %	0.15 %	0.15 %
Load validation * (%)	0.25 %	0.25 %	0.20 %	0.20 %	0.15 %	0.15 %
Date Entry, Results and Docs *	0.25 %	0.25 %	0.20 %	0.20 %	0.15 %	0.15 %
Total	5.20 %	4.85 %	4.35 %	4 %	3.55 %	3.25 %

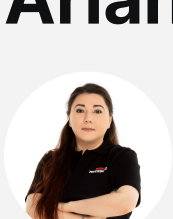
Clients opting for a full dispatching package, including the main service along with any five additional services, are eligible for a 20% discount on the total cost of the additional services. This discount does not apply to the main service. The bundled discount is automatically applied during the invoicing process. Additional services are marked with "**".

Total with discounts	4.19 %	4.58 %	4.13 %	3.80 %	3.39 %	3.10 %
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Dispatch Service Price Formation - Additional Fee Considerations

	Description	\$ Price
Time In Business	0-1 month	1 %
	2-3 months	0.75 %
	4-6 months	0.50 %
Trailer Type	Power only	1 %
	Carhauler	1 %
Safety Score	Safety Score Conditional	0.50 %
FreightGuards Report	More than 1	0.50 %

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Contact us today for free consultation

Get in touch with us at 321-236-6083 to discuss how we can assist your trucking company with all its accounting needs. We offer flexible plans and competitive pricing, ensuring that you get the best value for your money.

Thank You for Your Business!

We appreciate the opportunity to serve your trucking company's accounting needs. Your success is our success, and we look forward to helping you thrive in the challenging world of trucking.

Your Trusted Partner in Trucking Company Accounting